# Caring for Queenslanders





## Our commitment to you

When you choose one of our fully-accredited residential aged care homes, you will be part of a supportive community where you can continue to do the things you love and have the peace of mind that you are receiving the level of care that's right for you.

Anglicare Southern Queensland also offers independent living retirement communities, respite care and other care services throughout Brisbane and southern Queensland.

## Residential aged care locations

With eight thriving aged care communities throughout Brisbane and regional centres including the Gold Coast, Toowoomba, Hervey Bay and Bundaberg, Anglicare Southern Queensland is ready to provide you with the support you need.

## Trusted to be by your side

Anglicare Southern Queensland has been recognised for the high quality care and commitment of our staff in the services they deliver to older Queenslanders.

For two years in a row, we have received the Most Trusted Brand Award for Aged Care and Retirement Villages in Australia. We have also been awarded a Gold and Silver Standard for Quality Service in Aged Care and Retirement. Providing quality care and support for Queenslanders is at the heart of who we are.









\*Independent researcher, Catalyst Research. As voted by the Australian public, 2019–2020.

## Why choose Anglicare Southern Queensland



#### **Experience and trust**

With 150 years' experience, we are one of Queensland's most experienced and trusted in-home, retirement living and aged care providers.



#### It's about you

Our person-centred care approach means we work with you to maintain independence and choice on how you wish to live your life.



#### We care

We connect with you at every stage, responding with compassion, commitment and courage to support your needs.

#### Our Standards of Care

We are committed to excellence in care; contemporary practice and care models with an ongoing process for continuous improvement. We are committed to maintaining the level of care and resident outcomes outlined by the Aged Care Quality Standards set by the Aged Care Quality and Safety Commission. We regularly monitor feedback and outcomes to ensure we continually improve our services and meet your expectations.

### Our philosophy

We understand that each person has their own unique story and diverse needs.

Therefore, every day in our homes, we provide individualised care, choice and independence to enrich the quality of life of those in our care. We also incorporate the person's interests and passions into our planned activities so they can continue to do the things they love.

#### **Our homes**



Symes Grove Residential Aged Care Home

314 Church Road, Taigum Qld 4018



St Martin's Residential Aged Care Home

304 Roghan Road, Taigum Qld 4018



E.M. Tooth Memorial Home

162 Oceania Terrace, Manly Qld 4179



St John's Home for Men

11 Exmouth Street, Toowong Qld 4066



**Abri Residential Aged Care Home** 

37 Baur Street, Southport Qld 4215



Symes Thorpe Residential Aged Care Home

69 Stenner Street, Rangeville Qld 4350



Meilene Residential Aged Care Home

2 Meilene Street, Kalkie Qld 4670



Kirami Residential Aged Care Home

12 Banksia Street, Point Vermon Qld 4655

We look forward to welcoming you. Call 1300 610 610 to book a tour of an Anglicare Southern Queensland home near you.