

Support at Home

You can access approved services from the government Support at Home quarterly budget provided.

Charges are calculated using the hourly rates. Direct services have a 30 minute minimum period of time and increase incrementally every 15 minutes. Indirect service have a minimum 15 minute period of time and increase incrementally every 15 minutes. Rates are exclusive of GST.

For Care Management, the minimum visit time is 15 minutes.

The government will determine the level of your out-of-pocket cost as a percentage of the below hourly rates depending on your income and assets.

You may purchase additional services at the below rates if you wish to pay for non-funded government services in addition to your Support at Home budget.

Services	Unit of cost	Monday - Friday (7am-5pm)	Monday - Friday (5pm-7am)	Saturday	Sunday	Public Holidays
Clinical Supports						
Nursing care						
Registered Nurse - Direct	per hour	\$186.00	\$209.21	\$244.02	\$302.04	\$360.07
Registered Nurse - Indirect	per hour	\$147.74	\$147.74	\$147.74	\$147.74	\$147.74
Enrolled Nurse - Direct	per hour	\$160.03	\$180.00	\$209.95	\$259.87	\$309.97
Enrolled Nurse - Indirect	per hour	\$125.74	\$125.74	\$125.74	\$125.74	\$125.74
Nursing Assistant - Direct	per hour	\$143.00	N/A	N/A	N/A	N/A
Nursing Care Consumables	per quote	As per quote plus administration charge*				
Allied Health and other therapeutic services						
A&TSI Health Practitioner	per quote	Prices available on request				
A&TSI Health Worker	per quote	Prices available on request				
Allied health therapy assistance - Direct	per hour	\$151.00	\$169.84	\$198.10	\$245.21	\$292.31
Allied health therapy assistance (group)	per hour	\$50.33	\$56.61	\$66.03	\$81.74	\$97.44
Counselling or psychotherapy	per quote	Prices available on request				
Dietitian or nutritionist - Direct	per hour	\$219.00	\$246.33	\$287.32	\$355.63	\$423.95
Dietitian or nutritionist - Indirect	per hour	\$164.94	\$164.94	\$164.94	\$164.94	\$164.94
Exercise physiologist - Direct	per hour	\$219.00	\$246.33	\$287.32	\$355.63	\$423.95
Exercise physiologist - Indirect	per hour	\$164.94	\$164.94	\$164.94	\$164.94	\$164.94

Services	Unit of cost	Monday - Friday (7am-5pm)	Monday - Friday (5pm-7am)	Saturday	Sunday	Public Holidays
Clinical Supports (continued)						
Music Therapist	per quote	Prices available on request				
Occupational therapist - Direct	per hour	\$220.00	\$247.45	\$288.63	\$357.26	\$425.88
Occupational therapist - Indirect	per hour	\$165.69	\$165.69	\$165.69	\$165.69	\$165.69
Physiotherapist - Direct	per hour	\$210.00	\$236.20	\$275.51	\$341.02	\$406.53
Physiotherapist - Indirect	per hour	\$165.00	\$165.00	\$165.00	\$165.00	\$165.00
Podiatrist - Direct	per hour	\$197.00	\$221.58	\$258.45	\$319.91	\$381.36
Podiatrist - Indirect	per hour	\$148.37	\$148.37	\$148.37	\$148.37	\$148.37
Psychologist - Direct	per hour	\$239.00	\$268.82	\$313.55	\$388.11	\$462.66
Psychologist - Indirect	per hour	\$180.00	\$180.00	\$180.00	\$180.00	\$180.00
Social worker - Direct	per hour	\$219.00	\$246.33	\$287.32	\$355.63	\$423.95
Social worker - Indirect	per hour	\$164.94	\$164.94	\$164.94	\$164.94	\$164.94
Speech pathologist - Direct	per hour	\$222.00	\$249.70	\$291.25	\$360.50	\$429.76
Speech pathologist - Indirect	per hour	\$167.20	\$167.20	\$167.20	\$167.20	\$167.20
Allied health professional (group)	per hour	\$73.00	\$82.11	\$95.77	\$118.54	\$141.32
Nutrition						
Prescribed nutrition	per quote	As per quote plus administration charge*				
Care Management						
Home support care management	per hour	\$130.00	N/A	N/A	N/A	N/A
Clinical Care Management						
Home support clinical care management	per hour	\$186.00	N/A	N/A	N/A	N/A
Restorative Care Management						
Home support restorative care management	per hour	\$210.00	N/A	N/A	N/A	N/A
Independence						
Personal Care						
Assistance with self-care and daily living activities	per hour	\$112.00	\$125.98	\$146.94	\$181.88	\$216.81
Assistance with self-administration of medication	per hour	\$112.00	\$125.98	\$146.94	\$181.88	\$216.81

Support at Home Fee Schedule | Effective from 01/01/2026

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Services	Unit of cost	Monday - Friday (7am-5pm)	Monday - Friday (5pm-7am)	Saturday	Sunday	Public Holidays
Independence (continued)						
Continence management	per hour	\$112.00	\$125.98	\$146.94	\$181.88	\$216.81
Social support and community engagement						
Group social support**	per hour	\$40.67	N/A	N/A	N/A	N/A
Individual social support	per hour	\$110.00	\$123.73	\$144.31	\$178.63	\$212.94
Accompanied activities	per hour	\$110.00	\$123.73	\$144.31	\$178.63	\$212.94
Cultural support	per hour	\$112.00	N/A	N/A	N/A	N/A
Digital Education and support	per hour	\$93.50	N/A	N/A	N/A	N/A
Assistance to maintain personal affairs	per hour	\$112.00	N/A	N/A	N/A	N/A
Expenses to maintain personal affairs	per hour	\$112.00	N/A	N/A	N/A	N/A
Therapeutic services for independent living						
Acupuncturist	per quote	Prices available on request				
Chiropractor	per quote	Prices available on request				
Diversional therapist	per hour	\$197.00	\$221.58	\$258.45	\$319.91	\$381.36
Remedial masseuse	per hour	\$176.00	N/A	N/A	N/A	N/A
Art therapist	per quote	Prices available on request				
Osteopath	per quote	Prices available on request				
Respite Care						
Individual social support	per hour	\$112.00	\$125.98	\$146.94	\$181.88	\$216.81
Group	per hour	\$40.67	N/A	N/A	N/A	N/A
Direct Transport (driver and car provided)***						
0-15 km	per trip	\$79.57	\$89.50	\$104.38	\$129.22	\$154.03
15-25 km	per trip	\$114.25	\$128.51	\$149.89	\$185.55	\$221.18
25-35 km	per trip	\$147.17	\$165.54	\$193.08	\$239.01	\$284.91
>35 km****	per 10 km	\$31.37	\$35.37	\$41.25	\$51.07	\$60.88

Services	Unit of cost	Monday - Friday (7am-5pm)	Monday - Friday (5pm-7am)	Saturday	Sunday	Public Holidays
Independence (continued)						
Group Transport						
0-15 km	per trip	\$26.52	\$29.83	\$34.79	\$43.07	\$51.34
15-25 km	per trip	\$38.08	\$42.84	\$49.96	\$61.85	\$73.73
25-35 km	per trip	\$49.06	\$55.18	\$64.36	\$79.67	\$94.97
>35 km****	per 10 km	\$10.48	\$11.79	\$13.75	\$17.02	\$20.29
Indirect Transport (taxi vouchers)	per quote	As per quote plus administration charge*				
Assistive Technology & Home Modifications						
Assistive technology	per quote	N/A	N/A	N/A	N/A	N/A
Home modifications	per quote	N/A	N/A	N/A	N/A	N/A
Everyday Living						
Domestic assistance						
General house cleaning	per hour	\$109.00	\$122.60	\$143.00	\$177.00	\$211.01
Laundry services	per hour	\$109.00	\$122.60	\$143.00	\$177.00	\$211.01
Shopping assistance	per hour	\$109.00	\$122.60	\$143.00	\$177.00	\$211.01
Home maintenance and repairs						
Gardening	per hour	\$120.00	\$134.97	\$157.43	\$194.87	\$232.30
Assistance with home maintenance and repairs	per hour	\$120.00	\$134.97	\$157.43	\$194.87	\$232.30
Expenses for home maintenance and repairs	per quote	As per quote plus administration charge*				
Meals						
Meal preparation	per hour	\$110.00	\$123.73	\$144.31	\$178.63	\$212.94
Meal Delivery	per quote	N/A	N/A	N/A	N/A	N/A

* An 8% administration charge will be payable on nursing consumables, prescribed nutrition, indirect transport and expenses for home maintenance & repairs.

** Meals and transport may be included.

*** Transport service is charged as a one way trip from your home to the destination.

**** For journeys beyond 35 kilometres, rate per additional 10km travelled.