

## COSTS AND FEES

# Symes Grove Residential Aged Care

Effective from 1 January 2026

## Our Symes Grove community

Symes Grove is a modern, welcoming home in Taigum, offering spacious communal areas, beautifully landscaped gardens, and inviting outdoor spaces. Our two-level home balances privacy and connection, ensuring residents feel safe and supported. With shared facilities such as a café, gymnasium, and chapel, there are ample opportunities to socialise, relax, or enjoy quiet time, providing a true sense of community.

To support residents' wellbeing, we prioritise high-quality, person-centred care, with our experienced clinical care team offering 24-hour nurse support, allied health services, specialised medical care, and dementia care. This comprehensive care is complemented by nutritious, home-style meals freshly prepared daily, catering to individual dietary needs, cultural preferences, and special occasions. Menus are carefully planned with residents and nutritionists, ensuring a balance of fresh, seasonal produce and diverse flavours.

## Our facilities

- 24-hour nursing and care services
- Dementia care including a cottage care model
- Landscaped gardens and outdoor recreational facilities
- Dedicated shared facilities including café and gymnasium
- Coordinated social outings
- Allied health services
- Hairdresser and hairdressing salon
- Spiritual and pastoral care

Each room at Symes Grove is designed for comfort and personalisation, featuring private ensuites, built-in storage, and safety features like a nurse call system. Some rooms also include ceiling hoist systems for additional support, ensuring both comfort and security.

Life at Symes Grove is about fostering connection and engagement. Our dedicated lifestyle team organises social activities, group events, and outings, keeping residents active, involved, and connected with their interests, and promoting a strong sense of belonging within the community.



# Room details and maximum accommodation payments

When you choose Symes Grove, you will be part of a supportive community, where you can continue to do the things you love and have the peace of mind that you are receiving the level of care that's right for you.

Under the new aged care act residents entering from 1 November 2025 will be subject to a 2% RAD retention fee per year, calculated on a daily basis. This RAD retention fee is capped at 10% or five years from entry.

## Our rooms

Every room has a wide screen wall-mounted digital television, telephone connections and installed safety systems e.g. nurse call and fire safety services. Rooms are fitted with a ceiling hoist system.

### Standard room

Large air conditioned single room (22m2 to 34m2) with private ensuite and adjacent lounge and dining room.

In-room storage, including built-in wardrobe with shelving and chest of drawers.

#### Payment options

100% Refundable Accommodation Deposit (RAD) \$550,000	OR	100% Daily Accommodation Payment (DAP) \$115.27	OR	Combination example: 75% RAD at \$412,500 & DAP \$28.81 per day	OR	Combination example: 50% RAD at \$275,000 & DAP \$57.63 per day
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### Standard room in Dementia Support wing

Large air conditioned single room (22m2 to 24m2) with private ensuite in a small group cottage setting with dedicated staffing to provide best practice dementia care.

Each cottage has kitchen, lounge, and dining spaces.

In-room storage, including built-in wardrobe with shelving and chest of drawers.

#### Payment options

100% Refundable Accommodation Deposit (RAD) \$550,000	OR	100% Daily Accommodation Payment (DAP) \$115.27	OR	Combination example: 75% RAD at \$412,500 & DAP \$28.81 per day	OR	Combination example: 50% RAD at \$275,000 & DAP \$57.63 per day
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## Premium room in Dementia Support wing

Large air conditioned single room (26m2 to 27m2) with private ensuite in a small group cottage setting with dedicated staffing to provide best practice dementia care.

Each cottage has kitchen, lounge, and dining spaces.

In-room storage, including built-in wardrobe with shelving and chest of drawers.

### Payment options

100% Refundable Accommodation Deposit (RAD) \$600,000	OR	100% Daily Accommodation Payment (DAP) \$125.75	OR	Combination example: 75% RAD at \$450,000 & DAP \$31.43 per day	OR	Combination example: 50% RAD at \$300,000 & DAP \$62.87 per day
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