THE FAMILY PORTAL

Reset password - quick reference guide



Step 1

Go to the login screen (anglicaresq.alayacare.com) and select **Forgot password.**

Log in to your a	account	
Email *		
Password *		Forgot password?
Remember me		
I have read and agreed to	the Privacy Agre	ements.
	Login	

Step 2

Enter your email address and click the **Request a password reset** button.

Forgot your password	
Having trouble logging in? Follow these simple reset your password. 1. Enter your email address in the field below 2. Wait for your recovery details to be sent	steps to
Email Address *	
Request a password reset	
Back to log in	

Step 3

You will receive an email that contains a link and a confirmation code. **Click on the link.**

From: no-reply@verificationemail.com <no-reply@verificationemail.com> Sent: Wednesday, February 12, 2025 8:33 AM To:

Subject: [EXTERNAL] Family Portal - Reset your account password

Hi,

P

You recently requested to reset your password for your Family Portal account.

Please click on this link, and use the following confirmation code:

Thank you.

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Step 4

- a. Enter the Confirmation code in the email
- **b. Enter your New password,** making sure it meets the minimum requirements listed.
- c. Re-enter your new password in the Confirm password field and select Continue.

	••••	Θ	0
Ne	w password *		
•			0
You	ır password must have:		
0	is 8 characters or longer.		
0	has at least 1 uppercase letter.		
Ø	has at least 1 lowercase letter.		
Ø	has at least 1 number.		
0	has at least 1 special character.		
Со	nfirm password *		
•		Θ	0
~	I have read and agreed to the Privacy Agreements.	e.	
	Continue		

Confirmation code *

Step 5

You can then log in to your account with your new password.

Log in to your account				
Password changed. Please log Email *	gin with your new password.			
Password *	Forgot password?			
Remember me I have read and agreed to the Priva	cy Agreements.			