

11 August 2025

**RE: Upcoming construction at EM Tooth and impact to access in our home**

Dear residents and loved ones

I am writing to advise you of some upcoming construction works that will temporarily impact your access around our home.

**Scheduled power outage on Thursday 14 August – 1pm-3:30pm.**

- Our home will experience a short-term power outage on Thursday 14 August as part of works for The Village Manly and EM Tooth solar panel installation.
- Rest assured, emergency call buttons and our home's fire system will operate on battery backup as per usual.
- Please note, visitors to and from Wisteria during this time will not be able to use the lift. Our home will have signage in place as a reminder.
- If you need to get in touch with our home urgently during this period, please call the below nurse's station mobile numbers:
  - Hibiscus – 0407 152 708
  - Magnolia – 0407 126 818
  - Wisteria – 0407 168 130
- We will have four UQ nursing students visiting our home to provide extra support for residents throughout the outage. Our Leisure and Lifestyle team will also provide a range of fun activities throughout the wings and in Jacaranda.
- There will be some changes to the regular dinner menu. Residents will be offered soup and toasted sandwiches and all texture modified diet requirements will be available. Alternatively, cold cuts and salads will be available if preferred.
- Our staff are well prepared for this power outage, with thorough contingency plans in place to ensure residents experience minimal disruption to their afternoon. If you have any questions or concerns, please don't hesitate to get in touch with our team to discuss.

**Scheduled water shutdown on Monday 18 August**

- As part of the water main upgrade to Oceana Terrace, our home will undergo a water shutdown on Monday 18 August.
- A water tanker truck will be set up at our home to provide water supply for the day, allowing us to

operate with minimal disruptions.

- The water tanker truck will be connected to our home at 5:30am which will result in a short, 30-minute window where water access will not be available.
- When the truck is disconnected later in the day, this will also result in a short, 30-minute window where water access will not be available. Each toilet can be flushed once during these shutdown times. Toilets will refill as per usual when the water is turned on again.

**Concrete pouring near Lota House to recommence Tuesday 19 August and Friday 22 August**

- o As part of the driveway works to Lota House, a concrete pump will be set up within the Village Manly Sales Office carpark on Tuesday 19 August and Friday 22 August.
- o During this time, please only park on Oceana Terrace or nearby street parking. Please note, the ambulance and drop off zone will remain open at all times. There will be limited parking inside our home reserved for those with mobility issues.
- o Please don't hesitate to reach out to our team if you require any support or have any concerns.

We thank you for your patience during the construction period and will continue to provide project and construction updates to you. For more information about the Village Manly, please visit [www.thevillage.com.au](http://www.thevillage.com.au).

Please do not hesitate to contact [enquiries@anglicaresq.org.au](mailto:enquiries@anglicaresq.org.au) should you have any questions in regards.

Kind regards,



Tim Hellyer  
Strategic Property Manager