

Our Strategy 2025–2026

Our vision and mission

Our vision is to create a more loving, just, and inclusive society, inspired by the life and teachings of Jesus.

As part of the Anglican Church Southern Queensland, we share in Christ's mission to proclaim the good news of the Kingdom of God. We do this by responding to human need by loving service and seeking to transform unjust structures of society.

Our values



Love

We demonstrate a purposeful commitment to treating all of humanity with compassion and kindness.



Care

We exhibit generosity and helpfulness especially toward the most vulnerable in our society and take personal responsibility in our work.



Hope

We have enduring faith in the ability of all people to achieve a life of fulfilment and happiness.



Humility

We work with humility and show gratitude for the privilege of being able to provide joyful service to our community.

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Our commitment

First Nations People

We recognise and acknowledge Aboriginal and Torres Strait Islander people's continued connection to land and sea as the First Peoples of Australia and we are committed to working with and for Aboriginal and Torres Strait Islander people and communities to support them to achieve their goals. We will seek opportunities to partner with Aboriginal and Torres Strait Islander owned organisations to lead and deliver services that impacts Aboriginal and Torres Strait Islander people and communities.

Excellence in service

We position our organisation as a benchmark for service excellence in the community service sector by continuously exceeding client expectations, fostering a client-centric culture, and driving innovation to deliver unparalleled service experiences.

Voice

We hear and respond to the voice of our clients, staff, stakeholders and communities.

Sustainability

We maintain long-term organisational sustainability by integrating economic, environmental, and social dimensions into our business practices. We aim to create a lasting positive impact on the world while ensuring the prosperity and resilience of our organisation.

Person-centredness

We strive for a holistic approach to person-centred care and recognise the interconnectedness of physical, emotional, spiritual, and social wellbeing as we respond to human need.

Our focus



Seniors

We will contribute to an age-inclusive society where seniors are empowered, respected, and receive person-centred care and support that promotes their wellbeing, independence, and active participation in the community.



Families, youth and children

We will co-create an inclusive, safe and nurturing environment that fosters the holistic wellbeing of families, youth, and children enabling them to flourish and reach their full potential.



Our people

We will co-create a robust workforce that is diverse, inclusive, enhances wellbeing, and fosters continuous development, ensuring a motivated, engaged, and high-performing culture.

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1

Sustainable growth in residential aged care

Achieve sustainable growth in residential aged care through strong financial stewardship, commercial capability and a person-centred model of care, supported by a targeted capital strategy.



2

Become a market leader in home care

Secure a leading market position in the home care sector by focusing on client acquisition and retention, underpinned by exceptional client experience and financial stewardship.



3

Aim to alleviate the impacts of the housing crisis

Respond to the homelessness and housing crisis by developing a sustainable approach that focuses on early intervention solutions for those most in need.



4

Foster workforce sustainability, resilience and adaptability

Develop a truly client-centric workforce that delivers client outcomes with sustainable results.