

17 October 2025

RE: Upcoming construction at EM Tooth and impact to access in our home

Dear residents and loved ones,

As part of our ongoing communication, I am writing to advise you of some upcoming construction work changes that may temporarily impact your access around our home.

Planned Fire-System outage Monday, 20th October.

- As part of the upcoming move of the administration office, our home's fire system will be temporarily offline while we relocate the fire panel.
- Please rest assured, we have been preparing thoroughly for this outage and have detailed plans in place.
- Sprinklers will continue to trigger if fire or smoke is detected.
- Our smoke doors will also be shut during this time due to their connection to the fire system. This measure adds an extra layer of precaution, helping to ensure that in the unlikely event of an emergency, any smoke or fire is contained within designated areas.
- We understand this may make it difficult for residents to move between some areas. There are alternative routes available from most wings. If residents need to move through a smoke door, they can ask any staff member for assistance.
- We will have additional staff rostered on during this time, undertaking safety and compliance checks around all areas of our home.
- In the event of a fire, our team will immediately call emergency services and carry out standard evacuation procedures as per usual.

Oceana Terrace driveway to reopen late-October

- We anticipate the Oceana Terrace driveway will reopen **Friday 31st October**.
- Once reopened, the current temporary driveway will be closed for access and will be utilised as a construction entry. Please note, directional signage will be in place.
- Once the Oceana Terrace driveway reopens, we will have a smaller number of parking spaces for visitors. Street parking along Oceana Terrace will remain available.
- We are aware that the new entry point may be a longer walk for some visitors. If you require any

assistance, please don't hesitate to contact reception.

Administration office to move into Lota House

- We are excited to announce our administration office will be moving into its new space in Lota House in early November.
- Directional signage will be in place to assist you in finding your way.

Major blockage to sewage pump station

We ask you to please be mindful when using the toilet. We have experienced reoccurring blockages to the sewage pump, resulting in significant repair costs and construction delays.

As a reminder, please do not flush the following items down the toilet:

1. Sanitary items including pads, tampons and incontinence underwear.
2. Baby wipes, wet wipes, Q-Tips and cotton balls.
3. Food scraps or rubbish.
4. Paper towels – paper towels are not designed to dissolve like toilet paper, so it's always best to throw these in a rubbish bin.

We thank you for your patience during the construction period and will continue to provide project and construction updates to you. For more information about the Village Manly, please visit www.thevillage.com.au.

Please do not hesitate to contact enquiries@anglicaresq.org.au should you have any questions in regards.

Kind regards,



Tim Hellyer
Strategic Property Manager