

Participant Information Sheet

- Research Title:** Thread Together Clothing Hub and Mobile Wardrobe Evaluation
- Lead researcher:** Dr Rose Stambe, Co-Principal Investigator; Adjunct Research Fellow, Life Course Centre, The University of Queensland
- Other researchers:** Dr Arianna Gatta, Co-Principal Investigator; Research Fellow, Centre for Policy Futures and School of Economics, The University of Queensland
- Dr Ana Stevenson, Coordinating Principal Investigator; Senior Advisor – Research and Evaluation, Research Evaluation & Advocacy, Mission Research & Advocacy, Anglicare Southern Queensland
- Leanne Wood, Investigator; Manager, Research Evaluation & Advocacy, Mission Research & Advocacy, Anglicare Southern Queensland
- Paula Lewis, Investigator; Volunteer Coordinator (Thread Together), Research Evaluation & Advocacy, Mission Research & Advocacy, Anglicare Southern Queensland
- Sarah Marris, Investigator; Strategic Advocacy Lead, Research Evaluation & Advocacy, Mission Research & Advocacy, Anglicare Southern Queensland
- Jason Fernandez, Research Assistant (Master of Social Work (Qualifying) placement student); Youth Worker, OOHC Nth Res YH 1, Anglicare Southern Queensland

Ethics approval number: 2025/HE002177

PIS version number 2

Thank you for your interest in participating in this evaluation research project. Please read the following information about the project so that you can decide whether you would like to take part in this research. Please feel free to ask any questions you might have about your involvement in the project. You can also talk to someone you trust, like a family member or friend, before deciding if you want to participate.

Participation in this research is voluntary. If you do not wish to take part, you do not have to. If you decide to take part and later change your mind, you are free to stop at any time, and you would not need to give any explanation for your decision to stop participating.

If you decide to take part, you will be asked to sign a Consent Form and will be given a copy of that signed form and this Participant Information Sheet to keep. Your decision whether you take part, or not to take part, or to take part and then withdraw, will not affect your relationship with The University of Queensland, Thread Together Australia, or Anglicare Southern Queensland.

What is the research about?

Anglicare Southern Queensland (Anglicare) is doing an evaluation of Brisbane's Thread Together Clothing Hub and Mobile Wardrobe.

Who is doing the research?

This study is conducted by researchers from Anglicare Southern Queensland and The University of Queensland (UQ). The research team is led by Rose Stambe (UQ), Ana Stevenson (Anglicare), Leanne Wood (Anglicare), Paula Lewis (Anglicare), Sarah Marris (Anglicare), Jason Fernandez (Anglicare), with a Graphic Facilitator (TBA).

How can you participate?

Survey: Clients

If you've ever used Brisbane's Thread Together Clothing Hub and Mobile Wardrobe, we'd like you to complete a survey! We'd love to hear about your experience of Thread Together. To complete the survey, you can either use our digital device, your own mobile device, or a paper copy of the survey. The survey will take less than 20 minutes to complete.

Do you have to participate?

If you choose not to participate in this evaluation, no one will mind. You can also pull out at any time, including before, during or after completing the survey. We will only use what you have contributed to the research until then.

What are the possible benefits of taking part?

There will be no clear benefit to you from your participation in this research.

What are the possible risks of taking part?

We don't think you will come to any harm because of this research, but if you do feel distressed, there will be people and/or services available to help. While providing information you may share stories or remember experiences that either remind you of or cause you to experience feelings of distress or discomfort. If this happens, you are welcome to take a break, complete the survey at another time, or pull out without needing to provide an explanation. It is entirely up to you to decide what experiences you would like to share. If you are feeling distressed, please let the project team know.

If you want or need to discuss the distress or discomfort you may experience during participation in this research, you can contact any of the following organisations:

- Lifeline (crisis and support service) | 13 11 14 | available 24/7 | www.lifeline.org.au
- 13 Yarn (crisis support line for First Nations Australians) | 13 92 76 | 24/7 | www.13yarn.org.au/
- 1800RESPECT (National Sexual Assault, Family and Domestic Violence Counselling Service) | 1800 737 732 | 24/7 | www.1800respect.org.au/
- BlueKnot Foundation Helpline (for adult survivors of childhood trauma and abuse) | 1300 657 380 | 9am-5pm, 7 days a week | www.blueknot.org.au
- Men's Line (counselling for men) | 1300 78 99 78 | 24/7 | www.mensline.org.au
- Kids Helpline (counselling and support for people up to 25 years) | 1800 551 800 | 24/7 | <https://kidshelpline.com.au/>

- Family Relationship Advice Line | 1800 050 321 | 8am-8pm Mon-Fri; 10am-4pm Saturdays | www.familyrelationships.gov.au/talk-someone/advice-line
- Relationships Australia (support service) | 1300 364 277 | 24/7 | www.relationships.org.au/
- ACON (information, counselling & referral for LGBTQ+ people) | 02 9206 2000 | www.acon.org.au
- LGBTIQ+ Violence Service (run by Rape & Domestic Violence Services Australia) is for anyone from the LGBTIQ+ community whose life has been impacted by sexual, domestic and/or family violence | 1800 497 212 | 24/7 | www.rape-dvservices.org.au/
- QLife (LGBTIQA+ peer phone & online counselling) | 1800 184 527 | 3pm-12am, 7 days a week | <https://qlife.org.au/>
- UQ With You is a free student-led counselling service, accessible to all members of the community. This is a confidential service and discussions will not be shared with anyone outside of the clinic. UQ With You aims to provide support for individuals locally, as well as across Australia, that are impacted by mental health concerns. This telehealth and in-person service is provided at the UQ on-campus clinic, as well as video counselling over Zoom or via the phone. UQ With You may be contacted on +61 7 3365 6375 (Monday, Wednesday, and Friday 9am-5pm) and is located at 17 Upland Road, St Lucia QLD 4067. Details of the UQ With You initiative and appointment booking can be found at <https://nmsw.uq.edu.au/connect/uq-with-you>

What will we do with your information?

Survey data collected will be used in the research. There will be no opportunity to edit or review your responses later as survey data will be stored in a non-identifiable form.

By signing the Consent Form, you consent to Anglicare and UQ collecting, using and (where applicable) disclosing your information as set out in this Participant Information Statement and the Consent Form. Information obtained in connection with this project will be retained and disposed of in accordance with relevant University of Queensland policies and State and National regulations. For further information regarding the management of research data and information, you may refer to UQ's [Research Data Management Policy](#).

What will happen to the information about me?

All personal information collected about you will remain confidential. Given the small number of participants or any rare experiences you may share, it might not be possible to guarantee complete anonymity.

Any information obtained during the evaluation research project is subject to inspection (for the purpose of verifying the procedures and the data) by the relevant authorities and authorised representatives of The University of Queensland, or as required by law. Designated University individuals (data stewards or custodians) may also have access to the information for the purposes of ensuring long term retention and disposal. By signing the Consent Form, you authorise release of, or access to, this confidential information to the relevant research personnel and authorities as noted above.

Personal Information

The personal information collected for this research project includes: demographic details, and information from the survey or focus group or interview.

Collection – Your personal information is collected for the purpose of evaluating Thread Together and its social impact in the community amongst different groups.

Use – Your personal information will be used for the purpose of the research project and any other purpose described in this Participant Information Sheet and the Consent Form.

Storage and security – Your personal information will be maintained confidentially by ensuring appropriate access and security is applied to the research project data. Your personal information will be accessed by authorised research staff, authorised staff of UQ (for the purposes of managing data holdings) and third parties as described in this Participant Information Sheet and the Consent Form.

Disclosure – Your personal information will only be disclosed in a manner consistent with this Participant Information Sheet and the Consent Form. Your personal information will remain confidential and will not be disclosed to a third party without your agreement, or as required by law.

You have the right to request access to the personal information about you that is collected and stored by the research team. If you are seeking to update or correct any information, it is recommended that you liaise with the research team in the first instance (see contact details at the end of this information sheet).

You are also able to request amendment via a University of Queensland Right to Information and Privacy officer (rti@uq.edu.au). For further information regarding the management of your personal information, please refer to UQ's [Research Data Management Policy](#), [Privacy Management Policy](#) and [Privacy Management Procedure](#).

What happens next?

We anticipate that the results of this evaluation research project will be published and/or presented in a variety of forums. In any publication and/or presentation, information will be provided in such a way that you cannot be identified, except with your express permission.

We will keep all data and transcripts safely stored on a password-protected server at Anglicare Southern Queensland, with a backup on the UQ server, and only the researchers involved in the study will have access to them. Data will be retained in accordance with UQ's Research Data Management policy.

The collected data may be used again for secondary/future research. Identifiable data will not be used in this way without your permission. The consent form will describe situations where collected data may be used again.

What will happen if I decide to withdraw?

Your participation in this research is voluntary and you are free to withdraw without needing to provide an explanation. This will not impact your relationship with Thread Together, Anglicare, or UQ.

If you withdraw from this study after completing the survey, your information will be used until the time of your exit from the research process. This is because it is your survey responses cannot be identified and withdrawn by the research team as the survey data will be collected and stored in a non-identifiable form.

If you decide to withdraw, we will not collect additional data or information from you. Any data, samples and information already collected may be retained as described in this Participant Information Sheet and the Consent Form to ensure that the results of the research project can be measured properly and to comply with relevant regulations.

Can I hear about the results of this research?

If you would like to stay up to date about the results of this research, you will have the opportunity to include contact details (separately from your responses to the questions).

The research team aim to produce published academic papers on this topic (books and journal articles), academic presentations on this topic (talks, teaching, conferences), and online webinars and advocacy campaign that uses the report to share stories about the operations and impact of Brisbane's Thread Together.

You will also be able to access public-facing reports relating to this evaluation that will be produced by Anglicare Southern Queensland, Thread Together (Australia), Anglicare Australia, or other related social services organisations.

Who can I contact if I have any concerns about the project?

Questions about the nature of this project and participation in it should be directed to the research team (see top of information sheet for details).

Feel free to discuss this study with:

Anglicare Southern Queensland, Research Evaluation & Advocacy

Email: research@anglicaresq.org.au

This study adheres to the principles of the National Statement on Ethical Conduct in Human Research. The study has received ethics approval in accordance with the review processes of The University of Queensland. You are free to discuss concerns regarding this study or your participation in it with the research team, but if you would like to speak to an officer of the University not involved in the study, you may contact the Human Research Ethics Team via email humanethics@research.uq.edu.au or phone (see contact details at: <https://research-support.uq.edu.au/research-support/ethics-integrity-compliance/contacts>).

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